

## Early Help

At Old Hall, we look to establish good relationships with our children and their families. Members of our Senior Leadership Team (SLT) open the gates every morning to greet the children, and are always happy to speak to parents if they have any messages or concerns to discuss. We will also arrange to meet at a more convenient time and place if they have something they want to discuss in more depth.

Through this contact with parents and encouraging parents to come to us and share any changes in family circumstances, worries or challenges, this ensures we have a high culture of vigilance. We aim to look to support families at the earliest opportunity.

Early help and early intervention are forms of support aimed at improving outcomes for children and families or preventing escalating need or risk. Because of this they are also sometimes referred to as prevention or preventative services. At Old Hall School, our safeguarding team can and will provide opportunities to get support from Family Connect (Telford & Wrekin), Multi Agency Safeguarding Hubs/ MASH (Wolverhampton) and First Point of Contact/ FPOC (Shropshire), if we think that this may be of help for you and your children.

## Family Connect:

https://www.familyconnecttelford.co.uk/site/index.php

MASH: <a href="https://www.wolverhamptonsafeguarding.org.uk/safeguarding-adults/i-work-with-adults-with-care-and-support-needs/multi-agency-safeguarding-hubs-mash">https://www.wolverhamptonsafeguarding.org.uk/safeguarding-adults/i-work-with-adults-with-care-and-support-needs/multi-agency-safeguarding-hubs-mash</a>

## FPOC:

https://www.shropshire.gov.uk/adult-social-care/where-can-i-get-help/first-point-of-contact/